

BE AWARE OF WHAT YOU ARE SHIPPING!!!!!!!!!!

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If you anticipate making a government sponsored move in the near future, it is strongly recommended that you retain purchase receipts, cancelled checks, credit card receipts, and appraisals with you as these could get lost in shipment. Then you would be at a loss to substantiate the original value of your property.

Separate non-furniture items by category before the packers arrive at your residence or barracks so that like items will be packed together. (Some claimants have argued that stereos/VCRs, etc, were packed with clothing without evidence to substantiate this.)

Ensure that the packers list your high value items on the inventory with serial number (if there is one).

Lastly, do not sign the shipping inventory unless you are satisfied that your items are accounted for. Take a few minutes and scan the document. Look for those high dollar items with serial numbers. Also, make sure the carrier has not listed pre-existing damage (other than normal wear and tear) unless it is present. If you have a major disagreement with members of the packing crew, contract your local Transportation Office for a Quality Control Inspector to come to the packing site.

When your goods are received at destination, before you sign the delivery receipt (it's a pink colored form, DD Form 1840, Joint Statement of Loss/Damage at delivery, presented in triplicate), make sure you are satisfied with the delivery. Any obvious loss/damage should be recorded at that time.

After delivery, you have 70 days to annotate any loss/damage on the reverse side of the form (DD Form 1840R), in triplicate, that you did not record at the time of delivery. That form should then be taken to a Claims Office for validation within the 70 day period. Failure to do so could result in a reduction in payment or denial of your claim.

A soldier has two years from the date of delivery to file a claim with the U.S. Army. In the event you have passed your two year statute, you have the option of then filing with the carrier who shipped your goods for up to six years after delivery.

Questions regarding claims should be addressed to Mrs. Thompson, Personnel Claims Supervisor, Office of the Staff Judge Advocate, at 242-6388.